Have a Question? We Can Help!

Reference and research help will be available remotely in a variety of ways during fall semester 2020.

You select the mode of communication and we’ll be glad to help.

**Chat** reference service is available on the Library homepage: [https://library.iusb.edu/](https://library.iusb.edu/)

**Call us** with your questions. The telephone number for research help is 574-520-4441

**refquest@iusb.edu** allows you to ask reference questions via email. Questions are usually answered within twenty-four hours.

**The Research Consultation** service offers you a one-on-one appointment with a reference librarian. These appointments are designed to help those with in-depth research needs. Research consultations can be provided in a variety of formats, including Zoom. To request a research consultation appointment, go to [https://library.iusb.edu/use-library/forms/refapptform.html](https://library.iusb.edu/use-library/forms/refapptform.html) or contact a reference librarian via one of the above methods.

**Remote Reference hours**

Monday through Wednesday: 9 a.m. to 8 p.m.  
Thursday through Friday: 9 a.m. to 5 p.m.  
Sunday: 1 to 5 p.m.

Any special hours between sessions or during holiday breaks will be posted in the library and on the Hours, Directions, & Parking page on the library website at [https://library.iusb.edu/about-us/hdp.html](https://library.iusb.edu/about-us/hdp.html).

If you have a disability and need assistance, special arrangements can be made to accommodate most needs. Please contact Kathy Plodowski at 520-4380 for assistance.