



Spring 2004

Schurz Library News

After 28 Years of Service at Indiana University South Bend, Ellen Maher to Retire July 6th

Ellen Maher, the Franklin D. Schurz Library's first collection development librarian, will retire July 6th, after 28 years of service to Indiana University South Bend.

"She has been an outstanding faculty member who has given extraordinary service to the university," said Michele Russo, Director of Library Services. "No matter what position she has been in, she has provided leadership to her colleagues, always working to further the goals of Indiana University South Bend."

During Maher's tenure as Head of Collection Development, electronic resources have had a major impact on the library's budget and collection.

"Ellen has brought a thoughtful approach to collection development," said Russo. "She has tackled some major issues, such as high serial inflation rates and working with departments to make informed decisions about cutting."

Maher has been with the library since 1998. Previously, Maher has held numerous positions at IU South Bend including Associate Vice Chancellor for Academic Affairs, Assistant Vice Chancellor, Acting Dean, Division of Education, Chair, Department of Sociology, and Associate Professor of Sociology.

"When Ellen came to the library, she was able to contribute teaching faculty and administrative perspectives to library issues," said Rosanne Cordell, Head of Reference. "These linkages have been invaluable in our making collection decisions for the benefit of the entire campus."

While a Sociology Professor, Maher taught courses on social psychology, social gerontology, culture and personality, sex roles, sociological theory, and sociology of religion. Her areas of research include theoretical analysis of the concept of burnout, experiences of recovered cancer patients, the image of librarians, pricing of electronic resources, and student adjustment in college. Prior to her work in higher education, Maher taught high school in her native Cleveland, Ohio.

"I've been in education for over 40 years, as a high school teacher, university faculty member, academic administrator, and librarian," said Maher. "Each role has had its satisfactions and frustrations, but the library time has been the best of them all."

Maher played a pivotal role in bringing, among other programs, the Master of Social Work degree to campus. Dr. Les Lamon, professor of history, notes that Maher "deserves to be called the 'Mother of the Master of Social Work' program on our campus," for the work she did in the program's early days.

Maher has been honored with the Teaching Excellence Recognition Award, and has received several grants. Maher is also the author of numerous articles and presentations. Linda Fritschner, Acting Associate Vice Chancellor for Academic Affairs, notes that Maher's article, "Burnout: Metaphors of Destruction and Purgation," published in *Soundings*, is considered a seminal work. While Maher's library research has included such serious issues as pricing of electronic library resources and allocation formulas, she has also done research on a more lighthearted subject—giving a presentation on different mystery works that featured librarians as detectives in "Guards and Gumshoes: Librarians in '90's Murder Mysteries" at the Indiana Library Federation's District One Conference in 1998.

Maher came to librarianship after careful consideration. "I was ready for a change, and went through a self-analysis asking what things I really *liked* to do," said Maher. "The list of things I liked (my guilty pleasures) and the things I was pretty good at and the things I wanted my life to stand for, such as—serving others, teaching (preferably in an unstructured way), computers, problem solving, research, and variety all added up to librarianship."



Ellen Maher will retire after 28 years of service at IU South Bend, including six years as Head of Collection Development at the Franklin D. Schurz Library. She will be missed.

Story continued on page 3

Electronic Resources News

Schurz Library Offers More Full Text Newspaper Coverage Through New Databases

The Indiana University Libraries have purchased the "Historical New York Times" database. The database features archived editions of the *New York Times* from 1851 to 2001. A second database, "Proquest Newspapers" will be available as a trial subscription until December 2004. "Proquest Newspapers" features current full text articles from five national newspapers: The *New York Times*, *Wall Street Journal*, *Washington Post*, *Los Angeles Times* and the *Christian Science Monitor*.

Both databases are available from the "to look for articles" drop-down menu on the Schurz Library's Reference and Research page. If you have any questions about these databases, please contact the reference department at 237-4441 or refquest@iusb.edu.

SciFinder Database Software Available for Faculty to Download

SciFinder gives faculty access to over 23 million abstracts on a variety of scientific subjects. IU South Bend faculty can download and install SciFinder software onto their home or office computer by going to <http://www.iub.edu/~libchem/findchem.html>. SciFinder can be installed on both PC and Macintosh computers. Two computers in the Schurz Library Reference Room also have SciFinder installed. Students and the general public can use SciFinder in the library. For more information on how to download SciFinder, please contact Feng Shan, Head of Electronic Services, (fshan@iusb.edu).

Cushman Photograph Collection Available Online

Over 14,000 color photos from the Charles W. Cushman Photograph Collection are available online at <http://www.dlib.indiana.edu/collections/cushman/>. The Indiana University Archives and Digital Library Program worked together to make the collection available.

An amateur photographer and 1917 IU alumnus, Charles Weever Cushman took photographs of the countryside, industrial centers, and suburbia in the United States and other countries including Greece, Turkey, United Kingdom, Syria, Mexico, Lebanon, and Italy between 1938 and 1969. The collection is searchable or can be browsed by year, location, subject, and genre.

The digitization and cataloging of the Charles W. Cushman Collection and the creation of the Web site were funded by Indiana University and by a National Leadership Grant from the Institute for Museum and Library Services (IMLS) <http://www.ims.gov>.

Indiana University Libraries Adding Dissertation, Humanities Databases to Collection

The following databases are now available through the Indiana University Libraries:

"Proquest Digital Dissertations", "Current Research @ CIC Institutions", and "Annual Bibliography of English Language and Literature" (ABELL).

"Proquest Digital Dissertations" offers citations and abstracts of master's theses and PhD Dissertations from over 1,000 schools from 1861 to the present. "Current Research @ CIC Institutions" provides access to the full text of dissertations written at any CIC institution from 1996 to the present, system-wide. This includes the University of Chicago, University of Illinois, Indiana University, University of Iowa, University of Michigan, Michigan State University, University of Minnesota, Northwestern University, Ohio State University, Pennsylvania State University, Purdue University, and University of Wisconsin Madison.

"Annual Bibliography of English Language and Literature" (ABELL) includes citations from monographs, periodical articles, critical editions of literary works, book reviews, collections of essays and doctoral dissertations published anywhere in the world from 1920 to 2002.

All three databases are available from the "to look for articles" drop-down menu on the Schurz Library's Reference and Research page. If you have any questions about these databases, please contact the reference department at 237-4441 or refquest@iusb.edu.

Schurz Library Reference Department Offers New Virtual Reference Service

The Franklin D. Schurz Library's new virtual reference service offers real-time online reference assistance from IU South Bend Librarians Monday through Thursday from 10 a.m.—1 p.m. and 2 p.m.—5 p.m. Using the library's virtual reference service is similar to using a chat room.

Virtual reference is very easy to use and perfect for quick questions. To get started, go to the Schurz Library's reference web site at: <http://library.iusb.edu/ref/> and click on the link that reads "Virtual Reference Chat." The user can then type his or her question to the librarian on duty and then select "login to live chat" to begin working with a reference librarian.

Docutek VRLplus software is the technology behind the online service. Features in Docutek VRLplus include co-browsing, allowing the librarian and the user to view web pages or databases at the same

time, and the option to receive an e-mail containing the transcript of that reference session once it is finished. To protect users' privacy, the Schurz Library Reference staff will not save session transcripts. For best results, please use Internet Explorer 5.0 or higher or Netscape 6.0 or higher.

Virtual Reference is a continuing part of efforts by faculty and staff of the Schurz Library to meet the needs of the IU South Bend community.

"We know how much our users are trying to do," said Rosanne Cordell, Head of Reference at the Franklin D. Schurz Library, "With school, work, and family...a person's schedule can get filled up in a hurry. Chat is a popular form of communication for many of our students, as well as for faculty and staff. As with our ongoing e-mail reference service and the proxy server which allows students to ac-

cess our databases from home, virtual reference is another way for us to use technology to help our users meet their goals."

In addition to virtual reference, Schurz Library Reference Librarians can be contacted by e-mail (refquest@iusb.edu), by phone (237-4441), or in person at the reference desk. The reference desk is open from 9 a.m.—10 p.m. Monday through Thursday, 9 a.m.—6 p.m. on Fridays, 10 a.m.—5 p.m. on Saturdays, and from noon—9 p.m. on Sundays.

For users who have more in-depth reference questions, there is Reference by Appointment, whereby users can request an appointment with a librarian to assist them with lengthier research questions.

More information about the Schurz Library's reference services can be found at the library's web site: <http://www.iusb.edu/~libg>.

Virtual Reference Fast Facts:

Where: <http://library.iusb.edu/ref/>

When: Monday through Thursday from 10 a.m.—1 p.m. and from 2 p.m.—5 p.m.

What it is: Similar to online chatting, virtual reference allows the user and the librarian to communicate online in real time. Co-browsing technology allows the user and the librarian to view the same web pages.

For More Information: Contact the Reference Department at 237-4441 or (refquest@iusb.edu)

Ellen Maher's Retirement, continued from page 1

Maher attended classes at IU South Bend's library science program and earned her Master's in Library Science from Indiana University in 1997. In addition to her work at IU South Bend, Maher is a member of the Board of Directors of the Society for Values in Higher Education (SVHE), among other professional memberships. After her retirement, Maher will remain active in SVHE, chairing the 2005 conference at Lawrence University in Appleton, Wisconsin.

She has also been an active member of the community, at one time serving as president of United Health Services Board and previously as a board member of the Cancer Society of St. Joseph County.

While Maher will miss her "formal work identity" as Head of Collection Development, she plans on remaining active with the campus and the library as a volunteer. She also plans to read a lot, play computer games, and clean her basement.

"I'm really looking forward to the time flexibility and reduced workload that retirement will bring," said Maher. "I love my present job. I just want to do things at a more leisurely pace."

Ellen Maher's Career at IU South Bend

- Assistant Professor, Sociology: 1976-1983
- Associate Professor, Sociology: 1983-1998
- Chair, Sociology Department: 1985-1988
- Acting Assistant Vice Chancellor: 1988-1989
- Assistant Vice Chancellor: 1989-1992
- Associate Vice Chancellor for Academic Affairs: 1992-1995
- Acting Dean, Division of Education: 1995-1996
- Acting Associate Vice Chancellor for Academic Affairs: 1997-1998
- Head of Collection Development, Schurz Library: 1998 to the present

IU South Bend Libraries' Adopt New Mission Statement

In keeping with their commitment to assessment, the faculty and staff of the IU South Bend Libraries have updated their mission statement and goals. A committee consisting of Director of Library Services Michele Russo and three members of the IU South Bend Libraries' faculty and staff worked to create a more streamlined mission statement, to succinctly describe why the library is important and how it serves the needs of the university community. The mission statement, after careful drafting and revision, was approved unanimously by the IU South Bend Libraries' faculty and staff.

The mission statement, which will be reviewed every year, is an important guiding statement for the libraries. Each department head in the Library is using the mission statement and corresponding goals to create their own list of goals for their department.

Special thanks for writing the new mission statement and goals goes to the Mission Statement Committee: Michele Russo, Linda Fisher, Kim Parker, and Julie Elliott.

Mission Statement of the Indiana University South Bend Libraries

The mission of the Franklin D. Schurz Library and the Learning Resource Center is to prepare and to support the members of the Indiana University South Bend community in successfully meeting their teaching, learning, and research goals; to foster intellectual discovery; and to encourage lifelong learning.

To achieve this mission, the faculty and staff of the IU South Bend Libraries

- develop and maintain a wide range of information services
- select resources reflective of the curriculum and research of the IU South Bend community
- teach research concepts and effective acquisition and evaluation of information
- provide optimal access to information and services in environments conducive to research and study
- provide appropriate services to the community and complement local information resources
- assess and develop strategies that are responsive to our users' needs

We are guided by our ethical and professional values which are in accordance with the American Library Association Bill of Rights.

Core Values of the IU South Bend Libraries

The faculty and staff of the Schurz Library and Learning Resource Center are committed to these Core Values:

Equity of access
Excellence in professional service to users
Fair use of copyrighted materials
Free access to information
Intellectual freedom
Leadership and service to the library profession, university, and community
Preservation of the cultural record
Privacy for users and of user records
Professional neutrality
Respect for the individuality and diversity of all people

*Adopted by the faculty and staff
Franklin D. Schurz Library and
Learning Resource Center
November 2003*

Cathy Bao Bean, Author of *The Chopsticks-Fork Principle*, at Schurz Library March 16



Author Cathy Bao Bean will visit the Schurz Library March 16 to discuss identity and family from the perspective of a mother, educator, wife, and daughter. Bao Bean will read from her autobiography, *The Chopsticks-Fork Principle: A Memoir and a Manual*. A book signing and reception will follow. The event is open to the public.

Bao Bean, who emigrated to the United States from China with her family when she was four years old, writes in her memoir about her childhood in Brooklyn and New Jersey, her marriage to artist Bennett Bean, the bicultural raising of their son William, her experiences in academia, and all she has learned along the way, including:

- How to say "I love you" in English and in Chinese
- If the tooth fairy can survive the melting pot
- If her menopausal theory of cooking is gender specific

Please join us for an entertaining and enlightening evening as Bao Bean shares stories from her work.

Author Cathy Bao Bean will visit the Schurz Library March 16 at 7:30 p.m. to discuss identity and family from the perspective of a mother, educator, wife, and daughter. Bao Bean will read from her autobiography, *The Chopsticks-Fork Principle: A Memoir and a Manual*. A book signing and reception will follow. The event is open to the public.

Bao Bean, who emigrated to the United States from China with her family when she was four years old, writes in her memoir about her childhood in Brooklyn and New Jersey, her marriage to artist Bennett Bean, the bicultural raising of their son William, her experiences in academia, and all she has learned along the way, including:

**Identity by the Chopsticks-Fork Principle
March 16, 2004 7:30 p.m.
Franklin D. Schurz Library, Fifth Floor Atrium**

Author Cathy Bao Bean will share her thoughts on identity and read excerpts from her memoir, *The Chopsticks-Fork Principle*.

A book signing and reception will follow.

Copies of *The Chopstick-Fork Principle* will be for sale at the reception for \$15.00 each and may be purchased by cash or check.

The event is part of the Schurz Library's Speaker Series.

This program would not have been possible without assistance from the following:

Friends of the Franklin D. Schurz Library
Student Government Association
English Department
Alumni Affairs
Office of Public Affairs and
University Advancement

The Library also wishes to thank the China House restaurant for donating food for the reception.

For more information about this event, please contact Julie Elliott (jmfelli@iusb.edu)

For more information about Cathy Bao Bean: www.cathybaobean.com

**"No father - especially an immigrant from China - says to his daughter, "Please, marry an artist."
-- Cathy Bao Bean**

Bulletin Boards of the LRC Celebrates Kim Parker's Work with Education Students

As noted in last fall's issue of the *Schurz Library News*, Kim Parker, Supervisor of the IU South Bend Libraries Learning Resource Center is a frequent collaborator with the School of Education. A new book, *Bulletin Boards of the LRC*, highlights over a decade of Parker's collaborations with retired faculty member Dr. Charles Robert Duvall and hundreds of students from IU South Bend's School of Education.

The book is a collection of the instructional bulletin boards created by students in Duvall's Social Studies

Methods course from 1980 to 1992. Students were required to create bulletin boards relating to elementary and secondary school social studies coursework. Students used the instructional media equipment and materials available in the LRC and relied on Parker, who has a degree in elementary education and a Master's in Library Science from Indiana University, for assistance in creating informative and creative bulletin boards.

Each entry in the book contains a photo of the bulletin board, a list of

materials used to create it, and tips for ways in which teachers can use the specific bulletin board as a classroom tool.

The LRC owns a copy of the book. To see if it is available for checkout, please check IUCAT.

The book was compiled and edited by James Lowe, Assistant Supervisor of the LRC. Lowe used his computer skills to create the book, which was originally conceived of as a CD. Lowe, in addition to assisting Parker with the day to day operations in the LRC, is currently revamping the LRC web site.

**FRANKLIN D. SCHURZ LIBRARY
INDIANA UNIVERSITY SOUTH BEND**

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Julie Elliott, Editor
www.iusb.edu/~libg

Library Book Sale

The Schurz Library's Annual Used Book Sale will be held on March 30-31, 2004 in the cafeteria. Hours are from 10 a.m. to 6 p.m. on March 30 and 8 a.m. to 4 p.m. on March 31. The book sale features a wide variety of reasonably priced fiction and nonfiction works in hardcover and paperback. If you wish to donate used books to the Library before the sale, you may drop the donation off at the Library's Circulation Desk. If it is a large donation, please contact Jody Gottwald at 237-4444 to make arrangements.

Summer Reserves Deadline

Professors who wish to keep current reserve items on reserve for the summer sessions should contact Barb Simpson at 237-4377 or bsimpso1@iusb.edu by May 1.

Any items which have not been marked as continuing reserve items at that time will be cleared from the reserve system. Articles and books belonging to professors will be returned to them through campus mail. Because the library must pay a copyright fee for each item held in electronic reserve, only articles used for the summer session will be kept on reserve during the summer months.

Any articles that are not being used during the summer session will be archived so that they can be easily retrieved at a later date.

Questions? Please contact Barb Simpson at 237-4377 or bsimpso1@iusb.edu.

**Celebrate National Library Week April 19th
through the 26th at the Schurz Library
Details Coming Soon**

If you have a disability and need assistance, special arrangements can be made to accommodate most needs. Please contact Julie Elliott at 237-4410 for assistance.

Donation from the Late Eugene Emanuel Gould, M.D. Brings Impressive Sheet Music Collection to Schurz Library

In the Fall 2002 newsletter, it was reported that Evelyn Gould of Plainview, NY donated hundreds of boxes of books from the estate of her late husband, Eugene Emanuel Gould, M.D. The donation includes books on art and art history, history (ancient, military, political, American), biographies, philosophy, theatre, film history, literary interpretation, children's books, and foreign language texts in Greek, Dutch, Romanian, Finnish, Turkish, Swedish, German, Russian, Hebrew, Japanese, French, Spanish, and Latin.

A very impressive popular sheet music collection appraised at \$8,010 was also donated by the Eugene Emanuel Gould M.D. estate. The collection features popular songs from the 1920s to the 1990s including works written by Irving Berlin, John Lennon and Paul McCartney, Jay Livingston and Ray Evans, Richard Rodgers, Isaac Hayes, Bruce Springsteen, and Cole Porter, among others.

Dr. Gould was an accomplished young pianist when, at the age of nine, he was stricken with Perthe's Disease of the Hip, a disease which causes the ball joint of the hip to deteriorate. An only child, Gould spent four years on his back with his legs raised in an attempt to treat the disease, but the treatment was unsuccessful and he spent the remainder of his life in considerable pain. While the disease ended his piano studies, his love of music was paramount in his life. Dr. Gould collected sheet music and books on every aspect of the music field. These titles are now being added to the IU South Bend Franklin D. Schurz Library collection.

New Service to Faculty and Staff! FAST Book – Books Delivered To Your Campus Mailbox

Try out the Library's new delivery service – FAST Book (Faculty and Staff Transit). We can send both Schurz Library books and interlibrary loan books through campus mail. Place your order online at www.iusb.edu/~libg or check the FAST book option when requesting interlibrary loan materials. Please contact Maureen Kennedy at 237-4433 or maurkenn@iusb.edu for more information.

