It is my pleasure to introduce the IU South Bend Libraries Year in Review. This past academic year included many milestones, new initiatives and successes for the students, faculty, researchers, and community members who have come to rely on our libraries as the intellectual center of IU South Bend. We are especially proud of our contributions to student success and engagement, advancement of scholarship and open access initiatives, and outreach in the community.

In the following pages, you will learn about specific services, resources, and most importantly, these talented and dedicated librarians and library staff who make it all happen.

Their willingness to go the extra mile, seize new opportunities, set ambitious goals, and work collaboratively to advance the university mission is remarkable. We appreciate the contributions of our associate faculty who teach in information literacy and provide reference desk service. Our fabulous student workers and interns should be acknowledged as well. These diligent and hardworking students ensure that we operate at the highest level possible. Our many accomplishments were further championed by our generous donors, supportive campus administration, faculty and staff, and strong partners across IU and in the community.

Together, they made it possible for us to do the impossible.

Vicki Bloom, Dean of Library Services
Increase Access to Quality Collections

More Books, More Journals, More Films

Yes, you read that right! As a result of last year’s large serials cancellation, we made significant increases in our print and media collections:

- **160%** increase in print books purchased
- **9%** increase in ebooks
- **8%** increase in ejournals
- **70%** increase in streaming media titles

Some notable acquisitions include:
- Classical Scores Library
- Films on Demand-Master Academic Collection
- eHRAF World Cultures (Anthropology)

Broader Exposure to Local History

Working in collaboration with the St. Joseph County Public Library and IU South Bend Civil Rights Heritage Center, Archivist Alison Stankrauff received a second Indiana Memory Digitization Grant for $8,940 to continue digitizing materials related to the history and civil rights activities of the African American community in St. Joseph County (pictured is local activist, Helen Pope). The project has been expanded to include oral histories from the Latino and LGBTQ communities. Researchers at all levels and ages can now find photographs, newspapers, pamphlets and other items under the Civil Rights and African American History section on the Michiana Memory website. Use continues to rise, with 5,858 views this year.

Digitizing University Records

More IU South Bend university records were digitized, cataloged, and added to IU’s Archives of Institutional Memory (AIM). Find the class schedule from 1975, Chancellor Lester Wolfson’s 1980 Commencement Address, and more!
Help Students Succeed

Teaching Research Skills

The IU South Bend Libraries are committed to helping students succeed. In fact, we are the only IU campus that requires an information literacy and research skills course, Q110, as part of the general education curriculum. Coordinated by Head of Information Literacy Nancy Colborn, full and part-time library faculty taught 1,056 students enrolled in 51 sections of Q110, 20 of which were online. A similar course was taught at the graduate level in partnership with the Master of Liberal Studies program. Our teaching mission goes beyond these two courses. We provided 1,033 students with course-related library instruction. This includes 11 high school class instruction requests, followed by classes in Social Work, Nursing, and Education with five sessions each. Along with group instruction and tours, librarians provided 172 one-on-one research consultations, an increase of 20% over last year.

Identifying the “Best” Resources

Librarians create and maintain 88 subject, course, and how-to guides on a wide range of disciplines and topics, from Mathematics and Medical Imaging to Music and Marketing. There are even guides on citing sources, career and employment, and copyright. All are available online 24/7. Most popular? Nursing! It was accessed 4,983 times!

Supporting Collaborative Study

Spaces for group work continued to remain in high demand, with 30% more advanced reservations of Schurz Library’s group study and conference rooms and the Wiekamp Educational Resource Commons (WERC) A/V viewing room. With over 4,800 people coming through our doors each week, we remain one of the most popular destinations on campus. The Schurz Library is also the busiest computer lab on campus.
Providing Work Experience and Internships

Whether interacting with patrons at the Circulation Desk, digitizing student publications, or helping with web projects, IU South Bend Libraries offer students many opportunities to gain valuable professional skills. It is a win-win for us, too. Without their assistance, we would not be able to provide the same quality and breadth of library services. Pictured here is Amber Miller, one of our exceptional library student workers and winner of the 2016 Michele C. Russo Library Student Worker Scholarship.

In addition to employing student workers, Archives and Special Collections provided internships for 10 students from various fields of study. They worked on processing university archives and creating finding aids.

Providing 24/7 Access to Resources

Students, faculty and staff are just a click away from thousands of library resources online. Whether it is 3 a.m. or 1:00 in the afternoon, they can retrieve the full text of journal articles, order books from another IU library, check citation guides, reserve study rooms and much more from their home, apartment or office. This past year there were over 150,000 visits to the Schurz Library and Wiekamp Educational Resource Commons' websites.

Offering Tutoring On-Site

Library spaces continue to support a variety of learning, teaching and research needs. Now we are excited to add tutoring to that mix. Two of the major campus tutoring centers, the Academic Centers for Excellence (ACE) and Writer's Room moved into the 4th floor of the Schurz Library. In addition to receiving research help, students can now come to the Schurz Library for coaching on writing and a variety of other subjects.
Promote Student Engagement

Reaching Out to Veterans, Veteran Students and Families

Thanks to a generous gift from Dorene and Jerry Hammes, a new Veterans Book Club was started by Dean Vicki Bloom to help student veterans and their families’ transition from military to academic life. Meetings are open to any campus or community member interested in veteran issues. The second book club discussion featured veterans, Pete Buttigieg, Mayor of South Bend, and Brian Pawlowski, South Bend’s Director of Business Development. Learn more about the club and book selections at:

https://vetsbookclub.wordpress.com/.

Partnering with Clubs

The Library partnered with the Student History Club on a book sale held in April. Library staff and student employees worked side-by-side to sell over $600, with proceeds split evenly between the two groups. Many thanks to Professor Tim Willig, faculty advisor to the History Club.

Soliciting Feedback

This year’s Library Student Advisory Council included undergraduate and graduate students from various areas of study. They provided great feedback and suggestions for improvements.

Adding Cool Stuff

A few years ago, we created a feature film collection followed by a popular fiction browsing area. In partnership with University Information Technology Services, we now provide:

- Games for checkout
- One Button Studio (filming at a touch of a button!)
- Phone charger pads on the 1st floor
Advance Scholarship

Highlighting Student Research

The 2016 Library Prize for Undergraduate Research was awarded to Chelsea Ray-Dye (pictured with Chancellor Allison) for her exceptional paper, “‘Let Me Die in My Footsteps’: South Bend, Indiana and the Fallout Shelter Problem during the Cold War Era.” History professor Dr. Jonathan Nashel noted that her paper was “one of the most imaginative and deeply researched papers [he] has encountered since he started teaching at IUSB in 1995. It is that good.”

The Schurz Library Speaker’s Series featured student researchers Sabrina Lute, Patrick Finnegan, and Tonya Parsons (pictured below) who spoke about their findings from an archaeological dig in downtown South Bend. What a fascinating talk! In spring a poetry reading was held by students who had published in the student publication, Analecta.

Delivering needed materials

Our researchers received 4,733 items from other libraries, thanks to the efforts of Maureen Kennedy and Adrian Esselstrom. An additional 1,746 items from our own collection were provided, along with 632 items through our new FastBook door-to-door service! It is no wonder that Interlibrary Loan received a 3-star rating and recognition from the American Library Association. Over at the WERC, our poster printing service run by new employee Ryan Weber skyrocketed by 83%!

Sharing IU scholarship & creative works with researchers worldwide

Ninety-one faculty and student publications were added to IUScholarWorks, IU’s open access repository. We are also hosting a second journal, Bulletin Bibliographique de la Société Rencesvals on this platform, making all 42 issues of this peer-reviewed periodical freely available. Thanks to Scholarly Communications Librarian, Craig Finlay, this year we joined the Coalition of Open Access Policy Institutions as an associate member and began identifying faculty allies, major steps forward to endorsing a campus-wide Open Access policy.

Total downloads of faculty & students publications: 21,818
-- 5,000 more than last year!
Tell Our Story, Show Our Value

Libraries are always changing – and so our student, faculty, staff and community needs. That’s why it is so important to get the message out. This year we tried new ways to inform and promote what we have to offer.

Finding Us on Google

Don’t know the URL for the Libraries’ websites? No problem. Vincci Kwong, Web Services Librarian, made sure that the Schurz Library and Wiekamp Educational Resource Commons can now be found on Google My Business.

Underscoring the Library’s Importance

On the heels of our popular “READ” posters featuring campus clubs, faculty and administrators, nine new posters were created by student worker Leah Fick to highlight student writers, artists, and researchers. Outreach librarian Julie Elliott interviewed each student about what they like about the IU South Bend Libraries. The Libraries’ impact on student and faculty success was featured prominently in our Schurz Library newsletters, blog, Facebook site and Twitter.

Engaging Our Community

During the busy month of April, we coordinated two free public talks on campus. As part of the Next Indiana Bookshelf celebration of the state’s bicentennial, Professor Emeritus of History Dr. Pat Furlong presented a lively talk entitled, “What Exactly is a Hoosier?” on the origins of the state nickname. English professor Dr. Joe Chaney spoke about women, power and magic in Shakespeare’s A Midsummer Night’s Dream for the One Book, One Michiana festivities.

For the second year in a row, the IU South Bend Libraries hosted the Michiana Scholarly Communications Librarianship Conference. This free conference gives librarians, faculty, staff and library science students the opportunity to learn about such timely topics as copyright and fair use, growing an institutional repository, social media metrics and digital scholarship centers. Next year’s conference is already in the works!
Reaching Out to K-12

The Wiekamp Educational Resource Commons (WERC) welcomed twenty 2nd - 4th graders to the third Summer Math Camp 2016, a collaborative effort with the School of Education and the South Bend Community School Corporation (SBCSC). Led by Dr. Marilyn Nash, Math Curriculum Facilitator K12 and Kim Parker, Supervisor of the WERC, these enthusiastic campers had a blast discovering the wonders of mathematics through hands-on activities. Perhaps we all would have been mathematics experts if we had worked with Keva planks, pipe cleaner towers, and gear builders!

Students also had a chance to tour the observatory telescope with Dr. Jerry Hinnefeld, Department of Physics and Astronomy. Following the students’ participation in the Summer Math Camp activities, every student showed an improvement in his or her scores.

Rhonda Culbertson, the Library’s new Community Engagement Librarian (right) reached out to local high schools, high school librarians, and parent groups. She provided instruction sessions and an online guide for high school students at Riley and Clay High Schools as well as those at Wawasee and Plymouth. Her efforts help prepare high school students to be college ready.

Giving Back

We are very proud that Angie Huff, the Library’s Business Officer, initiated a campaign in the library establishing a new Foundation account to support the Titans Feeding Titans Food Pantry. Within hours $1,000 was raised by library employees! Not only did we raise money for the food pantry, we donated one-half of proceeds from our Food for Fines campaign to this effort. The other half of the food was donated to the Food Bank of Northern Indiana.
Ensure Fiscal Health

Finding Cost Savings

We continued to make judicious use of the Libraries’ budget and extend funds by adding 2,349 gift books and DVDs, establishing patron-driven acquisition programs with selected publishers, ordering supplies in bulk, hiring work study students, and providing student internships. Along with the LSTA grant to digitize local history, Susan Thomas and Julie Elliott received an Indiana Humanities grant of Next Indiana Bookshelf titles, a collection of books celebrating Indiana.

In addition, fundraising efforts have been increased as part of the For All: The Indiana University Bicentennial Campaign. Many thanks to the Libraries’ Committee members: Dean Emeritus Michele Russo (chair), Dr. Pat Furlong (emeritus), Jerry Hammes, and Donna Stevenson for all their time, counsel and support.

Strive for Excellence

Librarians and staff attended workshops, in-house staff training sessions, classes, conferences, and webinars on a wide variety of topics to stay current and connected. While there are too many to list here, they made numerous and significant contributions to the professional associations, university committees, and community service organizations. Many authored publications and gave presentations at statewide and national meetings.

It is also noteworthy that librarians and staff represent over 400 years of library service!

For more information about the Franklin D. Schurz Library ¶ Wiekamp Educational Resource Commons, including how to make a gift donation and subscribe to our newsletters: https://www.iusb.edu/library/ and at https://www.iusb.edu/erc/, or by contacting Vicki Bloom, Dean of Library Services at 574-520-4448, vdbloom@iusb.edu.